

The Art of the Estimate, a New Plumbers Guide

written by Vicky Barry | September 4, 2024



Alright, young apprentice, gather 'round! It's time to learn **The Art of the Estimate** – not just numbers, but the secret sauce that makes you a plumbing legend and a plumbing profit wizard.

1. The 1st Question to Ask? What You're Really Selling?

- **"Peace of Mind:"** You're not just fixing a leak; you're preventing a flood. You're the hero keeping their basement from becoming an unexpected swimming pool.
- **"Your Expertise:"** You've seen it all – from the tiniest drip to the mightiest gush. Your experience is your superpower. You'll use the right tools and the appropriate parts to get the job done right the first time.
- **A Dry Future:** You're not just patching; you're promising a future where water stays in pipes, not on floors. Where a glog stays unclogged, where that gas line remains leak free and safe.

2. An Inspection of The Unseen, Preventable Problems:

- **Hidden Horrors:** Pipes love to play hide and seek, you fix one leak and another on springs up further down. Always expect there's more lurking behind that wall or under that floor. With a proper inspection as part of your estimate, you are preventing future issues and saving the homeowner unwanted headaches.
- **Remember to include a small Buffer Zone:** Think of this as your "just in case" fund. Because, trust me, there's always a "just in case."

3. Crafting Your Masterpiece:

- **Tell a Story:** Make your estimate exciting. “Imagine your bathroom, not just fixed, but transformed into a sanctuary of serenity.”
- **Make It Real:** Even the oldest, creakiest pipes can be rejuvenated. Make them believe in the magic of your wrench.
- **Room for Twists:** Just like a good movie, your estimate needs space for unexpected plot developments.

4. Your Guide to Estimating:

- **Know Your Market:** What are other plumbers charging? You don't want to be the plumber who charges a fortune for a simple unclogging, but at the same time you don't want to leave money on the table. My rule of thumb is 1st time customers get your best price to earn their business and trust. Once a relationship is established, it's save to come up to market value, so long as your quality is as good as the competition
- **Break It Down:** Show them, with as much detail as possible, what they're paying for. From the first knock on the door to the final twist of the tap. Customers appreciate a better understanding of what led to the charges, such as travel time, fuel, etc.

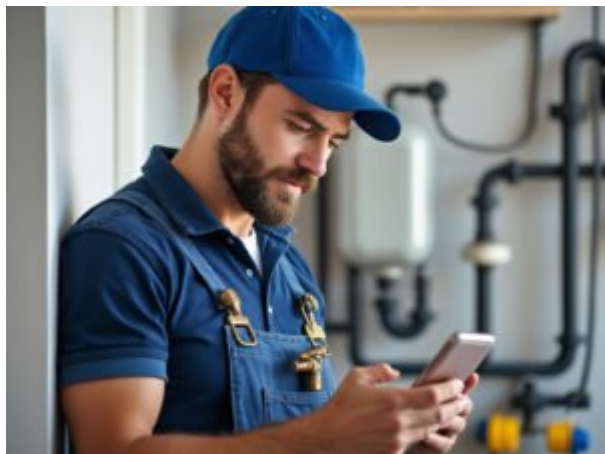
5. The Final Estimate Flourish:

- **Look the Part:** Your estimate should look as professional as you are. Maybe not a work of art, but definitely not a doodle on a napkin. Use tools such as [Selling Lane](#) to build and [present your menu](#) of options.
- **Believe in Yourself:** Deliver your estimate like you've just solved the plumbing puzzle of the century. Because, let's face it, you probably have.

#PlumbingApprentice #PricingLikeABoss #TheArtOfTheEstimate

[The Plumbing Code: Secrets to Legally Awesome Plumbing](#)

written by Vicky Barry | September 4, 2024



Welcome back, my plumbing apprentice! Today, we're diving into the world of plumbing code, the unsung heroes of our trade. (yes, I've said that out loud) Think of codes as the script to the plumbing blockbuster you're starring in. Ignore them, and you're not just risking your job; you're setting yourself for failure. Some plumbers tried to circumvent the code, but the ones that survived the longest tend to embrace the code and become the building inspector's friend. As a result, they get more jobs, they get less stress, and they make more money. This is part of the [10 Essential Plumbing Tips Every Apprentice Must Know](#). Check it out.

Why Plumbing Codes Matter

Plumbing isn't just about making water flow where it should. It's about safety, health, and ensuring that your work stands the test of time and inspectors. Codes are the rules that keep our work from becoming the next episode of "When Plumbers Go Wrong." They're like the GPS for your plumbing journey, guiding you through the maze of pipes, fixtures, and vents.

The Plumbing Code Commandments

1. **Know Your Local Codes:** Just like dialects change from town to town, so do plumbing codes. What's kosher in Kansas might get you a citation in California. Always start with local regulations. They're your bread and butter.
2. **Pipe Sizing:** Ever heard of the Goldilocks principle? Your pipes need to be just right. Too small, and you're looking at clogs and pressure issues. Too big, and you're wasting materials and money. Codes help you find that sweet spot.
3. **Venting:** Venting isn't just about letting air in; it's about preventing a vacuum that could suck water out of traps, leading to sewer gas in your client's home. Codes dictate how and where these vents should go, ensuring your work doesn't turn into a stinky situation.
4. **Fixture Spacing:** There's an art to where you place your toilets, sinks, and showers. Codes ensure there's enough space for maintenance, usage, and that your bathroom doesn't look like it was designed by someone who's never seen a bathroom before.
5. **Materials:** Not all pipes are created equal. Codes tell you what materials are safe for what purposes. PVC in one place might be a no-go

in another due to temperature or chemical exposure.

The Plumbing Code Chronicles

Imagine you're building a castle, but instead of swords and dragons, you're dealing with pipes and permits. Your codes are your blueprint, ensuring your castle doesn't crumble under the weight of legal scrutiny or actual water pressure. Here's how to navigate them:

- **Study Regularly:** Like any good story, codes have sequels and updates. Keep up with them. There are courses, seminars, and online resources. Make it a habit.
- **Ask Questions:** If something in the code confuses you, ask. Whether it's a senior plumber, a code official, or an online forum, don't let confusion lead to violation.
- **Document Everything:** Keep records of your work. If you're ever questioned, you want to pull out your "code compliance" folder faster than a magician pulls a rabbit from a hat.
- **The Code as Your Ally:** Use codes to your advantage. When a client asks for something that's not up to code, you're not just saying no; you're protecting them from future headaches.

The Apprentice's Code

Remember, apprentice, every code you learn is a tool in your belt. They're not there to stifle your creativity but to channel it into safe, effective, and legal plumbing solutions. When you master the codes, you're not just a plumber; you're a plumbing knight, sworn to protect homes from the dark forces of leaks, floods, and health hazards.

So, embrace the codes. Study them like you would the latest action flick. Because in the world of plumbing, knowing your codes isn't just about passing inspections; it's about crafting a legacy of work that stands firm against time, tide, and the occasional overzealous inspector.

Stay tuned for more adventures in the plumbing realm, where every turn of the wrench could be a turn in your epic saga. Until next time, keep your codes close and your pipes closer!

Plumbing Code References:

- [International Plumbing Code \(IPC\)](#) – Your bible for plumbing codes.
- [National Standard Plumbing Code \(NSPC\)](#) – Another key text in your plumbing library.

The Most Profitable Tool For Plumbers, The Drain Snake

written by Vicky Barry | September 4, 2024



Welcome, my apprentice, to the sacred art of drain snaking, where patience meets precision, and where you, the plumber, become the hero of the household. Today, we delve into the world of the drain snake, your best friend in the plumbing universe and your quick job profit maker.

The Philosophy of the Snake

“The snake is your friend” isn’t just a catchy phrase; it’s a lifestyle. In the words of the great philosopher, [Douglas Adams](#), “**Don’t Panic!**” should be your mantra when facing a clogged drain. Panic leads to the dark path of chemical drain cleaners, which, as we know, can be as destructive and environmentally, unsafe. Instead, embrace the snake, for it offers a gentle, yet firm, solution to your clogged drain problems.

The Profit in Snaking:

A good friend of mine is a plumber, but only does one thing: Snaking Drains. Because its usually an easy job and its quick profit. For the enterprising plumber starting out, armed with nothing but a trusty snake and a willingness to dive into the murky depths of household plumbing, the profit potential is surprisingly robust.

Imagine this: each unclogging job, a battle against the unseen forces of hair, grease, and who-knows-what, can fetch you anywhere from \$150 to \$400, depending on the severity of the clog and your locale’s pricing norms.

*Forbes Magazine wrote an article on Roto-Rooter and said "Their services cost upwards of \$100 for smaller projects to over \$3,500 for larger projects. On average, however, expect to pay **between \$160 and \$575.**"*

Now, if you're the kind who can charm a snake (the plumber's kind, not the garden variety) through pipes with the finesse of a maestro, you might find yourself averaging 15 jobs a day, like our friend from the [X_posts](#). That's potentially \$6,000 a day, though let's not get too carried away with our abacus; even half that, and you're looking at a lucrative venture. Remember, though, this isn't just about the snake; it's about your reputation, your speed, and your ability to not gag at the sight of what comes out of those pipes. So, with a bit of marketing savvy (perhaps avoiding the term 'snake' in your ads), you could snake your way to a profitable business, one drain at a time.

Understanding Your Snake Tool (no joke intended)

A drain snake, or plumber's snake, is not just a piece of metal; it's an extension of your will. As the famous plumber, Mario, once said, albeit in a different context, "Let's-a go!" – this should be your battle cry when you pick up your snake. It comes in various forms, from the basic hand-cranked model to the mighty electric snake, each designed to tackle different beasts lurking in your pipes.

The Plumbers Snake Technique

1. **Preparation:** Before you dive in, remember, "[Measure twice, cut once](#)" applies here too. Assess the situation. Know your enemy and more specifically how far down the pipe it might be. Is it a slow drain or a complete blockage? This will dictate your approach.
2. **Insertion:** Gently insert the snake into the drain. Think of it like threading a needle, but instead of fabric, you're dealing with the fabric of the household's sanity, there is nothing worse than doing more damage than good. My father used to say, be forceful, but not bullish.
3. **Manipulation:** Here's where the magic happens. As you feed the snake, feel for resistance. This isn't just about brute force; it's about finesse. You're not just pushing; you're probing, feeling, and sometimes, gently persuading.
4. **Retrieval:** Once you've broken through the clog, slowly retract the snake. This part is like pulling Excalibur from the stone – dramatic, satisfying, and often, a bit messy.

The Wisdom of the Plumbers Snake

"[Water flows downhill](#), but clogs can make it stubborn," as the saying goes in plumbing circles. The snake teaches us that sometimes, the solution isn't about adding more force but finding the right path. As Sun Tzu (Art of War) might have said if he were a plumber, "Know your pipes, know your clogs, and

a thousand battles will be won without a fight.”

Real-Life Application

Remember, every drain has a story. Each clog is a chapter in the saga of household plumbing. Your snake isn't just clearing a drain; it's solving a mystery. Like Sherlock Holmes with his magnifying glass, you, with your snake, are uncovering the truth one turn at a time.

Conclusion

So, my apprentice, embrace the snake. Let it be your guide through the dark, damp underbelly of homes. With it, you'll not only unclog drains but also learn patience, precision, and perhaps, a bit of plumbing philosophy. Remember, "The snake is your friend" – treat it well, and it will serve you loyally.

For more tales of the snake and its adventures, or for further enlightenment on the path of plumbing, stay tuned to our blog. Until next time, keep your snakes sharp and your drains flowing!

Suggested Plumbers Snake:

- [VEVOR Drain Cleaner Machine 100FT](#)
- [WORKPRO 20V Electric Drain Auger](#)

[10 Essential Plumbing Tips Every Apprentice Must Know](#)

written by Jude Campbell | September 4, 2024



Here are some pieces of advice or wisdom that experienced plumbers might pass on to their apprentices

These nuggets of wisdom not only help in mastering the trade, but also in navigating the professional world of plumbing. They combine practical advice with a bit of life philosophy, tailored to the unique challenges faced by plumbers.

1- “Measure Twice, Cut Once”



is the sacred scripture in the holy book of plumbing, where ‘twice’ is just the starting bid, and ‘once’ means you’ve probably already messed up. Here in the realm of pipes, fittings, and the ever-present threat of an impromptu indoor water feature, this phrase isn’t just friendly advice; it’s your lifeline. Forget it, and you’re not just looking at a redo, but potentially auditioning for a role in “Waterworld: The Home Edition.” So, grab your measuring tape like it’s the Excalibur of plumbing, because in this game, precision isn’t just a virtue; it’s your only defense against turning a client’s basement into an accidental aquarium. For more tales from the trenches of tape measures and pipe cutters, swim over to the Measure Twice page, where we measure our success by how dry the floors [Visit the Measure Twice blog post](#)

2- “Righty Tightly, Lefty Loosey”



isn’t just a catchy rhyme to keep you from looking like a fool with a wrench; it’s the alpha and omega of screw-based wisdom, the bread and butter of bolt behavior. Imagine it as the secret handshake of the hardware world. Turn it to the right, or as we say in the biz, clockwise, and you’re in for a snug relationship between nut and bolt – it’s like they’re holding hands tighter than teenagers at a horror movie. But, should you desire freedom, a release from this mechanical embrace, you go left, counterclockwise, where things loosen up faster than a belt after Thanksgiving dinner. This isn’t just advice; it’s a universal law, like gravity, but for anyone who’s ever faced the existential crisis of a stuck jar lid or a stubborn screw. Remember, in the dance of the threads, getting the direction right means you lead; get it

wrong, and you're stepping on toes, or worse, stripping screws.. [Visit the Righty Tightly Blog Post](#)

3- Always Have Spare Parts



Keeping extra fittings, washers, and common repair parts on hand can turn a two-trip job into a one-trip success. In the plumbing world, time is as precious as water, and nothing eats into your schedule like an unexpected second trip for parts. **A Plumber's Best Friend: The Spare Part Stash** isn't just advice; it's a mantra for efficiency. By stocking your van with extra fittings, an assortment of washers, and those frequently needed repair components, you're not just prepared; you're setting the stage for a one-trip success story. This proactive approach not only saves you the hassle and time of additional store runs but also elevates your service quality, ensuring you can fix issues on the spot. This readiness transforms potential setbacks into seamless, swift resolutions, enhancing customer satisfaction and your reputation as a reliable plumber. [Visit the Always Have Spare Parts blog post](#)

4- The Customer Is Not Always Right



But They Are Always the Customer – Teaching how to handle disputes or misunderstandings with professionalism. In customer service, the adage “the customer is always right” often leads to unrealistic expectations. Instead, acknowledge the customer's perspective with humor and empathy, even when correcting them. Offer solutions professionally, maintaining the balance between satisfaction and policy integrity. Remember, they're always the customer, deserving respect, not always agreement. [Read The Ultimate Plumbing Pro's Guide to Problem Customers blog post](#)

5- Water flows downhill, the Importance of Gravity



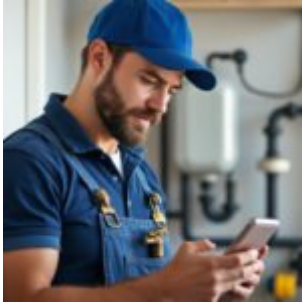
Gravity, the unsung maestro of the plumbing world, dictates that water flows downhill, shaping the very essence of how we design, install, and troubleshoot plumbing systems. This fundamental force ensures that wastewater leaves our homes, that drainage systems function without pumps, and that the integrity of our structures is maintained through proper water flow management. Beyond the pipes, this principle serves as a metaphor for life and business; just as water seeks the lowest point, problems often originate from overlooked or higher-up issues, cascading effects throughout any system. Understanding and respecting gravity's role is not just about preventing floods or backups; it's about recognizing the flow of consequences in every action taken upstream. [Read the full blog post on Water flows downhill, the Importance of Gravity](#)

6- “The Snake is Your Friend”



The drain snake isn't just a tool; it's your trusty sidekick in the battle against clogs and earning easy money (or at least 50% of the time). Think of it as the lightsaber of your plumbing toolkit, cutting through the dark side of hairballs, grease, and who-knows-what-else. Master the art of the snake, and you'll unclog drains with the finesse of a Jedi, avoiding the dark path of chemical drain cleaners which promise quick fixes but often lead to bigger woes. Remember, with great power comes great responsibility – use your snake wisely, young padawan. Visit the [The Most Profitable Tool For Plumbers, The Drain Snake](#) blog post.

7- “Know Your Plumbing Codes”



Plumbing isn't just about making things work; it's about making them work legally. Building codes are the commandments you didn't know you needed in your life. They dictate everything from pipe sizes to venting requirements, ensuring that your work not only functions, but does so safely. Ignoring these can turn your masterpiece into a code violation faster than you can say "back to the drawing board." So, study them like they're the latest blockbuster movie plot – because in plumbing, knowing the codes is knowing the future. [Check out the "The Plumbing Code: Secrets to Legally Awesome Plumbing" blog post.](#)

8- "The Art of the Estimate"



Pricing your work is an art form, not just a number game. You're not just selling your time; you're selling peace of mind, expertise, and the promise of a leak-free future. Always factor in the unseen – those sneaky issues that love to hide until you're elbow-deep in a project. Your estimate should be like a good story: compelling, believable, and with a bit of buffer for the unexpected plot twists. [Learn to quote like a pro with "Estimating Excellence: The Plumber's Guide."](#)

9- "Respect the Tools"

Let's talk about the indispensable tools that every plumber relies on to tackle everything from leaky faucets to complex pipe systems. Discover how these tools not only enhance efficiency and precision, but are crucial for maintaining the integrity of our daily water systems. We'll cover the must-have gadgets, their uses, and why investing in quality tools is as vital as the skills of the plumber themselves. Whether you're a DIY enthusiast or a professional, understanding these tools will give you a deeper appreciation for the art and science of plumbing.. [The Tools of The Trade, a New Plumbers Guide](#)

10- “The Leak is Never Where You Think It Is”

This isn't just a tip; it's a plumbing proverb. The source of a leak is often as elusive as a good pun in a serious conversation. When water appears, remember, it's just the symptom. The cause could be lurking anywhere, from behind walls to under floors. Your detective skills are as crucial as your wrench-turning abilities. Follow the trail of moisture, listen for the whispers of drips, and you'll uncover the truth. For more on this, check out “The Leak Detective's Handbook.”

Here are a few ☐ bonus T.I.P.S for good measure

Never Bite Off More Than You Can Chew – Know your limits. It's better to ask for help or refer a job you can't handle than to make costly mistakes.

Cleanliness is Next to Godliness – Keeping a work site clean not only prevents accidents but also shows professionalism. Also, clean joints make for better solders.

Learn to Use Your Tools Properly – Knowing how to use tools efficiently and safely can make a huge difference in job quality and time management.

Always Turn Off the Water – Before starting any work, ensure the water supply is off to avoid unexpected floods.

Plumbing Isn't Just About Pipes; It's About People – Understanding customer service, explaining issues in layman's terms, and ensuring the client feels heard and respected is as important as the technical work.

These nuggets of wisdom not only help in mastering the trade but also in navigating the professional world of plumbing. They combine practical advice with a bit of life philosophy, tailored to the unique challenges faced by plumbers. There you have it, the complete set of plumbing commandments for the modern apprentice. Follow these, and you'll not only keep the water where it belongs but also keep your sanity intact in the face of plumbing's unpredictable nature. Remember, in plumbing, as in life, always be prepared for the unexpected – because that's where the real adventure begins!

[Ultimate Plumbing Pro's Guide to Water Flows and Gravity](#)

written by Vicky Barry | September 4, 2024



Gravity It's the unsung hero of plumbing

Unlocking Plumbing Secrets: The Universal Rule of Righty Tighty

written by Jude Campbell | September 4, 2024



Ah, brave souls seeking the ancient wisdom of the pipes, gather 'round! For today, we unlock one of the most guarded secrets in the realm of plumbing: the mystical chant of "Righty Tighty, Lefty Loosey."

Plumbers: Why is "Measure Twice, Cut Once" So Important?

written by Jude Campbell | September 4, 2024



“Measure Twice, Cut Once” is like the ancient plumber’s proverb, but in the world of pipes, it’s less of a suggestion and more of a ‘do this or enjoy your new indoor swimming pool’ kind of deal.

[Is Your CRM More Trouble Than a Toddler on a Sugar Rush? Time for The Easy CRM!](#)

written by Vicky Barry | September 4, 2024



Hey there, fellow small business owners! We all know the drill. You’re out there hustling, hammering nails, fixing pipes, landscaping dream yards – the blue-collar lifeblood of keeping things running. But let’s face it, sometimes the tools we use outside the toolbox can feel more like a rusty old wrench than a smooth-operating power drill. **That’s the struggle with not so Easy Business Software.** There has to be a better way, there has to be an Easy CRM!



Your CRM should not be this much trouble

We're talking about those CRM systems (Customer Relationship Management, fancy talk for keeping track of your clients) that look like they were designed by rocket scientists, project management tools with more buttons than a jumbo jet cockpit, and accounting software that makes deciphering a tax code look like child's play. The truth is, **complicated software slows you down, frustrates your team, and can even cost you money.** Here's why it's time to ditch the digital headaches and embrace the world of **Easy Business Software.**

Imagine this: You just finished a stellar job for a client. You're feeling good, the customer's happy, and you head back to the office ready to fire off an invoice and schedule your next project. But then, you get hit with the software smackdown. Your clunky CRM takes forever to find the client's information. The [invoicing software](#) requires you to be a math whiz to figure out tax rates. Frustration sets in, and what should be a quick task turns into a time-consuming headache.

Sound familiar? This is the reality for many small [businesses wrestling with complex software](#). Here's the deal:

- **Easy Business Software Saves You Time:** No more wrestling with manuals or spending hours figuring out how to use the darn thing. Easy software lets you focus on what you do best – running your business!
- **Happy Employees Mean Happy Customers:** ([according to Harvard Business Review](#) and every successful business owner ever) Imagine your team actually **enjoying** using the software. They'll be more productive, efficient, and less likely to get discouraged by technical hurdles. A happy team equals better customer service, which keeps your clients happy too!
- **Less is More:** Think of your toolbox. You don't need every fancy gadget under the sun, right? You need the right tools for the job, and Easy Business Software focuses on giving you the core functionalities you need, without all the bells and whistles you'll never use.
- **Boost Your Bottom Line:** Less time spent battling software translates to

more time spent bringing in new clients and completing projects. Plus, reduced errors from user confusion can save you money (think fixing mistakes in invoices or project timelines).

Easy CRM: Your New Secret Weapon

Let's take a specific example: An **Easy CRM**. Think of it as your digital [Rolodex](#) on steroids. An Easy CRM lets you easily store all your client information, track project details, and send professional quotes and invoices – all with a clean interface and intuitive features. No more spreadsheets gone wild or sticky notes plastered everywhere. You can manage your client relationships efficiently, leaving you free to focus on delivering great service.

Finding the Right Fit: Easy Business Software for Blue-Collar Businesses

Not all “easy” software is created equal. Here are some key features to look for when choosing **Easy Business Software** that fits your blue-collar business needs:

- **Mobile-Friendly:** These days, your office might be the back of your truck or a job site. Easy Business Software that works seamlessly on your smartphone or tablet is a must.
- **Simple Navigation:** Think clear icons, easy-to-read menus, and intuitive workflows. You shouldn't need a degree in computer science to figure it out.
- **Minimalist Features:** Focus on software that offers the essential tools you need, without overwhelming you with functionalities you'll never use.
- **Quick Setup and Training:** Easy Business Software should be ready to roll out of the box. Look for options with minimal setup time and training resources (because let's face it, you ain't got time for that!).

“Investing in Easy Business Software such as Selling Lane is an Investment in Your Success”

– You after six months using Selling Lane

Think of **Easy Business Software** as an upgrade to your existing toolbox. It's a tool that empowers you and your team, streamlines workflows, and frees you up to focus on what matters most – [growing your business](#) and delivering exceptional service. **Remember, happy employees lead to happy customers, and that's the recipe for long-term success in the blue-collar world.** So ditch the software headaches and embrace the ease. Your future self (and your bank account) will thank you for it!

Your Awesome Business Running on the Easiest CRM

written by Vicky Barry | September 4, 2024



Choosing a Easy Customer Relationship Management (Easy CRM) system can feel overwhelming, especially if you were looking for the easiest CRM. There are too many. Options, unnecessary features, and hard to understand interfaces. but what if there was a CRM out there that focuses on simplicity and being the easiest CRM to use? let's dive in

The Easiest CRM in the World Should Do These 10 things

Customer relationship management (CRM) systems are essential tools for businesses looking to streamline their operations, enhance customer interactions, and drive sales. However, the effectiveness of a CRM heavily depends on its ease of use and the features it offers. In this post, we'll explore the top 10 features that make a CRM system user-friendly and effective, along with why each feature is crucial for your business.

but before I get into the top 10, the CRM you choose should just be "stupid simple". Almost to the point where the software is obvious to use and requires little or no training. What you're looking for is software that does not require complex tutorials.

1. The Easiest CRM must have an Intuitive User Interface (UI)

- **Why It Matters:** An intuitive UI ensures that users can navigate the CRM without extensive training, increasing adoption rates across your team.
- **Key Benefit:** Reduces the learning curve and enhances productivity.

2. The Easiest CRM Must Make Managing Customers the Highest Priority

- **Essential Features:** Ability to easily add, edit, and categorize contacts. Integration with email and social media for complete communication tracking.
- **Business Impact:** Ensures that all customer information is centralized and accessible.

3. An Easy CRM Should Have Automation of Daily Tasks

- **What to Look For:** Features like automatic data entry, lead scoring, and alerts for follow-ups.
- **Advantage:** Frees up time for your team to focus on more strategic activities.

4. An Easy CRM would have Seamless Integration Capabilities

- **Integration Essentials:** Should integrate smoothly with existing systems like email, calendars, and other business tools.
- **Why It's Important:** Streamlines workflows and data consistency across platforms.

5. The Easiest CRM would be Mobile Accessibility

- **Must-Have:** A mobile-friendly CRM or a dedicated app.
- **Key Takeaway:** Allows your team to access information on-the-go and update data in real-time.

6. Customization Options

- **Why Customize?:** Every business has unique needs, and a customizable CRM can adapt to your specific operational requirements.
- **Benefits:** Tailors the system to enhance user experience and efficiency.

7. Robust Security Features

- **Security Needs:** Encryption, data backup, and user access controls.
- **Importance:** Protects sensitive customer information and complies with regulations.

8. Excellent Customer Support

- **What to Expect:** Quick response times and multiple support channels like chat, email, and phone.
- **Why It Matters:** Ensures any issues are promptly resolved, reducing downtime.

9. The Best CRM would be Future Proof, and Scale as you grow.

- **Growth Readiness:** The CRM should grow with your business, accommodating more users and data over time.
- **Advantage:** Supports business growth without the need for frequent system changes.

10. An Easy CRM Must Powerful Features to Help You Grow.

- **Features:** a CRM is not just a customer retention management system. It's also used for [invoicing](#), creating [websites](#), blogging, and social media, creating [task lists](#), and making phone calls. In other words, easiest CRM would help you run all aspects of your business.
- **Advantage:** provide you with a single login to do all the things you need to do in your business. This way, you don't have to jump from tool to tool to your day-to-day operation

FAQ Section

Q: How does CRM integration improve customer service? A: CRM integration helps streamline all customer interactions, ensuring that all information is up-to-date and accessible, leading to more personalized and efficient service.

Q: Can CRM systems improve customer retention? A: Yes, by maintaining detailed records of customer preferences and interactions, CRMs help businesses tailor their offerings and communications to increase customer satisfaction and loyalty.

Q: What is the best way to ensure CRM adoption across a company? A: Choose a CRM with an intuitive interface, provide comprehensive training, and select a system that integrates seamlessly with the tools your team already uses.

Only one Easy CRM Choice in our Eyes

When we started selling lane, we recognized that crafting a CRM system that is simple yet powerful requires understanding the essential features that meet both user and business needs. By ensuring our CRM software includes

these 10 features, we set the foundation for enhanced productivity, better customer relationships, and ultimately, increased profitability for our customers.

New Layer CRM Simplified
[Try for Free](#) The Easiest CRM
For Small Business

[How a CRM with Google Calendar Makes You Money](#)

written by Jude Campbell | September 4, 2024



The good news? CRM platforms like Selling Lane can seamlessly integrate with Google Calendar. Setting it up is usually a breeze, and many platforms offer free trials so you can test-drive the system before committing.