

# Top Reasons Mobile Hairdressers, Need Great CRM Software

written by Vicky Barry | September 10, 2023



Ah, the life of mobile hairdressers, barbers and stylists! Zipping from one location to another, transforming retirement homes into fashion runways, and turning private parties into glam fests. But let's face it, while your scissors might be sharp, dealing with payments can sometimes be... well, hairy. ☐

Enter SellingLane, the ultimate sidekick for mobile hairdressers. It's like having your own personal assistant, but instead a \$30 an hour, it's \$6 a month.

## **On-the-Go Payments? Snip-Snip Hooray! ☐✂☐**



With SellingLane, you can accept payments anywhere, anytime. Whether you're in the cozy living room of Mrs. Smith at the retirement home or amidst the lively chatter of a bachelorette party, your payment solution is always at your fingertips. No more "I'll pay you next time" or chasing down checks.

In the world of business, cash flow is the hairstyle, and SellingLane is the hairspray that keeps it perfectly in place."

– *Fictitious Hair Guru,*

## **Safety First, Just Like That Hair Dye Patch Test! ☐**

SellingLane ensures that all transactions are secure. We understand that your client's trust is as precious as that perfect hair color shade. So, while you focus on the highlights, we've got the security covered.

## **Instant Receipts: Because No One Likes Waiting... Except for Hair Masks ☐**

Once the payment is made, SellingLane instantly sends a receipt to your client. It's faster than you can say "blow-dry"!

“Time is of the essence, especially when you have curlers on!”

– Sandy Welland, Ontario

## **Multiple Payment Options: More Choices than Hairdos! ☐**

Cash, card, digital wallets – SellingLane supports them all. It’s like offering your clients an array of hairstyles; there’s something for everyone!

## **The Art of Route Planning for Mobile Hairdressers/Barbers**



For mobile hairdressers, every snip, style, and shade is a testament to their craft. But beyond the scissors and hair dyes, there’s another crucial aspect that determines their success: route planning. Efficient route planning is the unsung hero behind every successful mobile hairdresser. It’s the difference between a day that flows seamlessly and one that feels like you’re caught in a never-ending tangle of traffic and time constraints.

Imagine this: You have back-to-back appointments across town. One at a bustling city center apartment, another at a serene suburban home, and yet another at a lively local retirement community. Without effective route planning, you risk running late, getting caught in traffic jams, or worse, missing appointments altogether. Such hiccups not only disrupt your schedule but can also tarnish your professional reputation. On the flip side, a well-planned route ensures punctuality, reduces fuel costs, and allows for unexpected delays, ensuring you arrive at each location calm, composed, and ready to work your magic. In essence, for mobile hairdressers, efficient route planning isn’t just about getting from point A to B; it’s about ensuring consistent, top-notch service, one client at a time.

## **The Magic of Menu Selling for Barbers and Hairstylists**

Each client comes with their own set of preferences, needs, and hair dreams. But while individualized service is crucial, there’s also immense power in structured choice. Enter menu selling, a concept that’s revolutionizing the way barbers and hairstylists operate.

Menu selling, at its core, is about offering clients a clear set of choices. Think of it as a curated list, much like a restaurant menu, where each option is designed to cater to different needs and budgets. For hairstylists, this could mean a simple breakdown: a ‘cut only’ for the quick trims, a ‘wash and cut’ for those looking for a fresh feel, or a comprehensive ‘color, wash, and cut’ for a complete makeover.

Here’s why this approach is a game-changer:

1. **Clarity for Clients:** With a clear menu, clients know exactly what they're getting. There's no ambiguity, no surprise costs. They can choose a service that aligns with their needs and budget.
2. **Efficiency:** By knowing in advance what the client wants, hairstylists can allocate their time more efficiently. If it's just a trim, they can slot in another appointment right after. If it's a color job, they can prepare in advance.
3. **Upselling Opportunities:** A well-structured menu can subtly encourage clients to opt for additional services. For instance, a client coming in for just a cut might consider a wash as well when they see it as a combo option.
4. **Professional Image:** Presenting services in a menu format exudes professionalism. It shows clients that the hairstylist or barber is organized, transparent, and values their time.

In your business, trends change with the wind, but menu selling offers a way to keep a touch of stability and structure. It's a win-win, ensuring clients get the best service tailored to their needs, while hairstylists can optimize their time and skills. So, the next time a client walks in, instead of the usual "What are we doing today?", imagine the impact of presenting them with a menu of choices, each tailored to make them look and feel their best. ☺☺

## A Digital Storefront for Mobile Hairstylists: Your Business Website



In today's digital age, having an online presence isn't just an option; it's a necessity. For mobile hairstylists, who are always on the move, this is even more crucial. The website feature of Selling Lane offers a perfect solution. Think of it as your digital business card, portfolio, and appointment booker, all rolled into one.

With Selling Lane, mobile hairstylists get a sleek, professional website that's easy to set up and manage. Showcase your work, list your services, and even allow clients to book appointments directly through the site. No more missed calls or back-and-forth texts. Plus, with the added advantage of being mobile-optimized, clients can access your site, check your availability, and book their next appointment, all from the convenience of their smartphone. It's a game-changer for hairstylists on the go, ensuring you're always connected, always accessible, and always ready to make the next client look fabulous. ☺☺☺☺

### Final Brushstrokes ☺☺

Staying a cut above the rest (pun intended) is no mere snip of the scissors. ☺☺☺☺ That's why you need Selling Lane: your personal magic wand, or should we say comb, in this ever-tousling trade. ☺☺

Beyond just a robust CRM that acts as your trusty sidekick, nurturing client

relationships into Rapunzel-level tales, Selling Lane ensures every payment is as smooth as a freshly waxed leg, thanks to integrated invoicing. ☐☐ And don't even get us started on the route optimization—let's just say even Cinderella wouldn't be late to the ball. ☐☐☐

But why stop there? The pièce de résistance is the game-changing menu selling system. Let clients tailor-make their transformations, while your skills get the spotlight they deserve with a swanky website feature. Dive, no, swan dive into Selling Lane, and ensure you're not just setting trends, but also making sure the competition is hair today, gone tomorrow! ✖☐☐

So, want to be the mane attraction? Glide over to Selling Lane and witness the metamorphosis from everyday hairstylist to industry wizard. ☐☐

Everything you need to grow your thriving business. Get higher quality leads,

close more deals and manage customers all in one place with Selling Lane CRM  
Try For Free [Get Sellinglane CRM](#) No credit card needed

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## 5 Important Pillars of Business ERP: Its Not What You Think

written by Vicky Barry | September 10, 2023



Like it or not, Business ERP systems are notoriously complicated. Unnecessarily complicated. My father, the greatest salesman in my opinion, used to call it, “**an amorphous mass of undo-ability.**”

Complication causes confusion, and some software companies fail to recognize that efficiency isn't just a buzzword—it's a lifeline for your business. As your business grows, the complexity of operations can become overwhelming. Enter the ERP (**Enterprise Resource Planning**) system, sometimes just called CRM, a unified software solution designed to streamline and automate business processes. But what exactly should a small business look for in an ERP system? **It's not what you think!**

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### **Business ERP Feature 1: Invoicing and Link to Pay**

Accounting is the *Heartbeat of Business*, and getting paid is the blood

[Jude Campbell](#) CEO of Selling Lane



ERP systems are often seen as complex and expensive, but they can be a valuable tool for businesses of all sizes. Here are the five pillars of business ERP, explained in a nutshell:

#### **The Power of Efficient Invoice and Payment Processing**

The way businesses handle invoices and payments can significantly impact their success. Efficient invoice and payment processing is more than just a back-office function; it's a critical component that can influence customer satisfaction, cash flow, and the overall health of a business. Here's a deeper dive into its importance:

- **Streamlined Cash Flow:** Efficient invoicing ensures that businesses send out accurate bills promptly. When combined with a smooth payment processing system, it ensures quicker payments, reducing the time between delivering a service and getting paid. This timely inflow of cash is vital for maintaining a healthy cash flow.
- **Enhanced Customer Experience:** Nobody likes to deal with complicated invoices or cumbersome payment methods. A clear, concise invoice and a straightforward payment process can enhance the customer experience. It reduces confusion, minimizes the chances of disputes, and ensures that customers can settle their bills with ease.
- **Reduced Administrative Burden:** Automated and efficient systems reduce the manual effort involved in generating invoices, tracking them, and processing payments. This not only saves time but also minimizes the chances of human errors, which can lead to costly mistakes or disputes.
- **Real-time Reporting and Analytics:** Modern invoicing and payment processing systems often come with analytics tools. Businesses can get real-time insights into their financials, track pending payments, and forecast cash flow, enabling them to make informed decisions.
- **Security:** With the rise in cyber threats, the security of financial transactions is paramount. Efficient payment processing systems prioritize security, ensuring that customer data is protected and transactions are secure. This not only safeguards the business but also builds trust with customers.
- **Flexibility and Multiple Payment Options:** Today's customers expect multiple payment options, be it credit cards, digital wallets, bank transfers, or even cryptocurrencies. An efficient system can accommodate these varied methods, offering flexibility to customers and ensuring that businesses don't miss out on sales due to payment constraints.
- **Environmental and Cost Benefits:** Digital invoicing and payment processing are not only efficient but also eco-friendly. By reducing the need for paper invoices, businesses can cut down on costs and contribute to environmental conservation.
- **Improved Vendor and Supplier Relations:** Just as businesses invoice their customers, they also receive invoices from vendors and suppliers. An efficient payment processing system ensures that these invoices are paid on time, fostering trust and building strong business relationships.
- **Scalability:** As businesses grow, the volume of invoices and payments can increase exponentially. An efficient system can scale with the business, ensuring that the increased volume doesn't lead to inefficiencies or bottlenecks.
- **Regulatory Compliance:** With financial transactions come regulatory requirements. Efficient systems ensure that businesses remain compliant, be it in terms of taxes, financial reporting, or adhering to payment standards.

In the grand scheme of business operations, invoice and payment processing might seem like mundane tasks. However, their efficiency and effectiveness can have ripple effects throughout a business. By prioritizing these processes, businesses can ensure smooth operations, satisfied customers, and robust financial health.

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## Business ERP Feature 2: Customer Relationship Management ([CRM](#))

The purpose of a business is to create a customer who creates customers.

*Shiv Singh*



In today's hyper-connected world, where choices abound, and brand loyalty is fickle, understanding and managing customer relationships isn't just important—it's the bedrock of sustainable business growth. The age-old adage, "The customer is king," has never been truer. But how do businesses ensure that the king remains loyal to their kingdom?

Enter the CRM (Customer Relationship Management) module, a vital component of any comprehensive Enterprise Resource Planning (ERP) system. Here's a deeper dive into the transformative power of a well-implemented CRM:

- **Tracking Customer Interactions:** Every touchpoint, whether it's a casual inquiry, a sales call, or post-purchase feedback, is an opportunity to understand your customer better. A CRM system meticulously logs these interactions, ensuring that no detail, however minute, is overlooked.
- **Lead Management:** In the sales funnel, leads are potential gold mines. But not all leads are created equal. A CRM helps in segmenting and prioritizing these leads, ensuring that efforts are directed where they're most likely to yield results.
- **Ensuring Timely Follow-ups:** Timing is often the difference between a lead turning cold and a successful conversion. Automated reminders and follow-up schedules ensure that you're always a step ahead, reaching out to potential clients at the optimal moment.
- **Building Long-term Relationships:** A CRM isn't just about making a sale; it's about building a relationship. By understanding customer preferences, purchase histories, and feedback, businesses can tailor their offerings, making clients feel valued and understood.
- **Data-driven Insights:** With a plethora of data at their fingertips, businesses can derive actionable insights. Which marketing campaign worked best? Which product is a hit in a particular demographic? A CRM provides answers, guiding future strategies.

## ERP Feature 3: [Menu Selling System](#)

### Why a Menu Selling System Simplifies Decision-Making for Buyers



The way products or services are presented can make all the difference. Enter the menu selling system – a structured approach that not only streamlines the sales process but also simplifies decision-making for buyers. Here are the top reasons why:

- **Clear Presentation of Options:** Unlike traditional selling where options can be overwhelming, a menu selling system lays out choices in a clear, organized manner. This clarity reduces confusion and helps buyers understand their options better.
- **Tiered Choices:** Often, menu selling presents products or services in tiers, allowing buyers to quickly gauge what's basic, intermediate, or premium. This tiered approach helps buyers align their choices with their budget and needs.
- **Reduced Overwhelm:** By presenting a curated set of options, menu selling prevents information overload. Buyers aren't bombarded with too many choices, making the decision process less daunting.
- **Transparent Pricing:** With each option or tier, the pricing is clearly indicated. This transparency ensures there are no hidden costs, and buyers can make informed decisions based on their financial considerations.
- **Faster Decision-Making:** Since options are clearly laid out and easy to compare, buyers can make decisions faster. They don't need to sift through heaps of information or ask numerous questions to understand what's on offer.
- **Builds Trust:** A straightforward, transparent menu selling system can enhance trust. Buyers appreciate knowing that they're getting a fair deal without the typical sales runaround.
- **Facilitates Upselling:** With a clear view of what each tier or option offers, buyers can easily see the value in higher-tiered products or services, making them more receptive to upsells.
- **Personalized Experience:** Many menu selling systems allow for customization. Buyers can start with a base option and add on specific features or services they want, leading to a more personalized buying experience.
- **Consistency in Sales:** For businesses, menu selling ensures that every customer gets a consistent sales pitch. This consistency can enhance the brand's reputation and ensure that all customers are aware of the full range of options available.
- **Educates the Buyer:** A well-structured menu selling system can also serve as an educational tool, informing buyers about products or services they might not have been aware of.

In conclusion, a menu selling system isn't just a tool for businesses to



enhance their sales process; it's a strategy that respects and empowers the buyer. By simplifying choices, providing transparency, and facilitating a more personalized buying experience, menu selling turns the often-dreaded decision-making process into a smooth, enjoyable journey.

## ERP Feature 4: [GTD Style Task Management](#)

The key is not to prioritize what's on your schedule, but to schedule your priorities.

*Stephen Covey*

Enterprise Resource Planning (ERP) systems are designed to integrate and streamline various business processes across an organization. While they traditionally focused on core functions like finance, HR, and manufacturing, many times they forget the importance of task management. Here's why task management is an indispensable component of a modern Business ERP system:

- **Unified Workflow:** Business ERP systems aim to create a seamless flow of information across departments. By integrating task management, businesses can ensure that tasks related to various functions, from procurement to customer service, are aligned, tracked, and executed efficiently.
- **Enhanced Productivity:** With a centralized task management system, employees can prioritize their tasks, set deadlines, and allocate resources more effectively. This reduces the time spent on manual coordination and boosts overall productivity.
- **Real-time Monitoring:** Integrated task management allows managers and team leaders to monitor task progress in real-time. They can quickly identify bottlenecks, reassign tasks if necessary, and ensure that projects stay on track.
- **Improved Collaboration:** In large organizations, tasks often require input from multiple departments. An Business ERP system with task management facilitates cross-departmental collaboration by providing a platform where teams can share updates, documents, and feedback.
- **Resource Optimization:** By having a clear view of all tasks and their requirements, businesses can allocate resources more effectively. This ensures that no team is overburdened while others are underutilized.
- **Data-Driven Decision-Making:** Integrated task management provides valuable data on task completion rates, team performance, and project timelines. This data can inform strategic decisions, helping businesses optimize processes and improve efficiency.
- **Reduced Errors:** Manual task management can lead to oversights and errors. By automating and integrating this function into an ERP system, businesses can reduce the chances of tasks being overlooked or duplicated.
- **Enhanced Customer Service:** With streamlined task management, customer-related tasks such as order processing, service requests, and complaint resolution can be handled more swiftly. This leads to improved customer

satisfaction.

- **Scalability:** As businesses grow, the volume and complexity of tasks can increase. An Business ERP system with integrated task management can easily scale to accommodate this growth, ensuring that the business continues to operate smoothly.
- **Holistic View:** One of the primary benefits of an ERP system is that it provides a holistic view of business operations. By including task management, businesses can gain insights into the granular day-to-day tasks that, in aggregate, drive the company's success.

Remember, effective task management is not just about ticking off tasks from a list; it's about ensuring that the tasks you're focusing on are the ones that move you closer to your goals.

While ERP systems offer a broad range of functionalities, the inclusion of task management is pivotal. It not only ensures the smooth execution of daily operations but also provides insights and tools that can drive a business's strategic growth. In today's competitive landscape, where agility and efficiency are paramount, task management within an ERP system is not just an add-on; it's a necessity.

## **Business ERP Feature 5: [Business Website Builder](#).**

Building a website is laying the cornerstone of your digital empire.

*Chris Ducker*

Combining your business website with your main software makes everything run smoother and offers great perks. Here are five reasons why they should be together

- **All in One Place:** Having your website and Business ERP together means all your business info is in one spot. No more jumping between systems to get things done.
- **Better for Customers:** When everything's connected, customers can see up-to-date product info, track their orders, and manage their accounts easily. It's all about making things smooth for them.
- **Faster Order Handling:** Orders from your website go straight into your system, making the whole process of selling and shipping quicker and less complicated.
- **Easy-to-See Business Info:** With everything in one system, you can quickly see how your business is doing, from website visits to sales numbers.
- **Saves Money:** Instead of paying for and managing two separate systems (one for your website and one for everything else), you have everything together, which is simpler and more cost-effective.

In short, combining your website with your ERP system makes running your business smoother, better for your customers, and can save you money. It's like having a Swiss Army knife for your business needs!

### **Final Thoughts: The Power of Integration**

An Business ERP system isn't just about individual components; it's about how they seamlessly integrate to offer a holistic view of your business operations. For small businesses, this integration is the key to agility, adaptability, and growth. With the right ERP system, like Selling Lane's comprehensive suite, small businesses are not just surviving—they're thriving.

Remember, in the world of business, standing still is moving backward. Equip your business with the tools it needs to move forward, faster.

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## **Top 7 Reason Why Your CRM Has to Be Mobile-Friendly**

written by Vicky Barry | September 10, 2023



### **Why Your CRM Absolutely, Undeniably MUST Be Mobile-Friendly ☐**

Hello Digital Nomads, Road Warriors, and even those Couch Entrepreneurs! ☐☐

In the age of constant movement and the blur of the digital revolution, your Customer Relationship Management (CRM) tool being stuck on a desktop is like having a sports car with no wheels – looks great, but can't take you places! ☐☐☐

## **1. Mobility is the New Norm**

I don't know anybody who doesn't check their phone at least 10 times an hour, especially Solopreneurs and entrepreneurs. Just like you wouldn't wear flared jeans in 2023 (or would you? ☐), a CRM system that isn't mobile-friendly is outdated. Whether you're on the go, in the trenches working like a dog, or taking a much-deserved mini-vacay, you want to be able to check in on your leads, sales, and clients anytime, anywhere.

## 2. Always Synced, Never Left Behind ☐

In a fast-paced world, synchronization is paramount. A mobile-friendly CRM ensures that any changes, additions, or updates made on the go are automatically synced across all platforms. No more “Oops, I updated it on my laptop but forgot to do it on the desktop.” This seamless sync ensures your team is always on the same page, no matter where they are or which device they’re using. After all, nobody wants to dance to outdated tunes at the CRM party! ☐☐

## 3. Improved Work-Life Balance (Yes, Really!) ☐

With a mobile-friendly CRM, you’re not shackled to your desk. Need to head out early for your kid’s recital or that yoga class you’ve been meaning to try? Go for it! With the power of mobile CRM, you can manage your tasks from anywhere, allowing you that flexibility to blend work and life in harmony. Remember, a happy you means a more productive you. And we could all use a little more Zen in our daily hustle, right? ☐☐♂☐☐♀☐

### *Still On the Fence? Try Selling Lane* ☐

Just think about the empowerment and flexibility a mobile CRM offers. Why be limited when the world is your oyster? Dive deeper into the realm of boundless possibilities with [SellingLane.com](http://SellingLane.com). Your future self will thank you!

## 4. Efficiency is King, Queen, and the Whole Royal Court ☐

Having access to your CRM on your mobile isn’t just about convenience; it’s about productivity. Address queries, pull up records, and make those crucial decisions instantly, without the “I’ll do it when I’m back in the office” delay.

## 5. Better Customer Engagement = Bigger ☐

Ever had an impromptu meeting or a chance run-in with a potential client? With a mobile-friendly CRM, your client data is right there in your pocket. Impress them with how much you remember (Thank you, CRM) and seal that deal!

## 6. Calls Anytime, Anywhere – Literally! ☐

Never again miss a lead or an opportunity. Your mobile-friendly CRM means even if you’re in the line for the world’s best tacos ☐, you’re still in business mode.

## 7. Embrace The “Notification Nation” ☐☐

Let’s face it: in today’s digital age, we’re all a part of “Notification

Nation". Those tiny pings from our devices that tell us someone's liked our photo, or that our food delivery is around the corner. But why stop there? A mobile-friendly CRM can shoot you real-time notifications about important leads, client updates, or urgent tasks. No more missing out on that crucial client email or forgetting about that super-important follow-up. When your CRM's mobile, you're always in the loop, ensuring you stay ahead of the game, one ping at a time. ☐☐



### **Your Mission is Clear ☐**

Alright, you movers and shakers, the ball is in your court. A mobile CRM is not just a want – it's a need. And if you're looking for the *creme de la creme* of mobile CRMs, your search ends here. Dive into [SellingLane.com](http://SellingLane.com) and let the future begin.

**Go mobile, go big!**

Everything you need to grow your thriving business. Get higher quality leads, close more deals and manage customers all in one place with Selling Lane CRM Try For Free [Get Sellinglane CRM](#) No credit card needed

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## **Want To Sell? Study Psychology, Cognitive Bias, and Body Language.**

written by Vicky Barry | September 10, 2023



Sales isn't just about having a great product or delivering a pitch-perfect presentation. It's about understanding people. The most successful salespeople are those who delve deep into the human psyche, leveraging knowledge from psychology, cognitive biases, and body language. By mastering these areas, you can significantly enhance your sales prowess and connect with your customers on a deeper level.

## 1. The Power of Psychology in Sales

Psychology plays a pivotal role in the sales process. It helps salespeople understand what drives their customers, what motivates them, and how they make decisions.

*"People don't ask for facts in making up their minds. They would rather have one good, soul-satisfying emotion than a dozen facts." –*

*Robert Keith Leavitt*

By understanding the psychological triggers that influence purchasing decisions, salespeople can tailor their approach to resonate with their audience. For instance, the principle of reciprocity suggests that people feel obligated to return a favor. In sales, this could mean offering a free trial or sample, which can increase the likelihood of a purchase later on.

## 2. Cognitive Biases: The Hidden Influencers

Cognitive biases are systematic patterns of deviation from norm or rationality in judgment. They influence our buying decisions, often without us even realizing it.

*"The best salespeople know that their expertise can become their enemy in selling. At the moment they are tempted to tell the buyer something, instead they should be asking a question." –*

*Neil Rackham*

Some of the most influential cognitive biases in sales include:

- The [Anchoring Bias](#): This is where people rely too heavily on the first piece of information they hear. In sales, setting a higher initial price (even if you plan to offer a discount later) can make your actual selling price seem like a bargain.
- The [Confirmation Bias](#): People tend to search for and interpret information in a way that confirms their pre-existing beliefs. Salespeople can use this by presenting information that aligns with a customer's existing opinions.

## 3. Body Language: The Unspoken Sales Tool

Body language can speak volumes. It can convey confidence, interest, trustworthiness, and a myriad of other emotions and characteristics.

*"The body says what words cannot." –*

*Martha Graham*

For salespeople, understanding and harnessing the power of body language can be transformative. Some key aspects include:

- **Mirroring**: Subtly mimicking the body language of your customer can create a sense of rapport and trust.
- **Open Posture**: Standing or sitting with an open posture (not crossing arms or legs, for instance) can convey confidence and openness.
- **Eye Contact**: Maintaining appropriate eye contact shows you're engaged and trustworthy.



**Less Bias More Sales  
With Selling Lane**

[Try It Free](#)

30 Days Free– then Upgrade for Only \$5

No credit card needed to try, [click here](#)



# But I Sell online, How Can This Bias Stuff Help?



In the digital age, many salespeople might wonder how these principles apply to online sales. After all, you can't read body language through a screen, right? While the dynamics might differ, the core principles of psychology, cognitive biases, and even "digital body language" remain crucial for online sales success.

## 1. Digital Psychology and User Experience (UX)

Online, the user experience is your sales pitch. Every click, every page, and every pop-up plays a role in guiding your potential customer through the sales funnel.

*"Make your marketing so useful, people would pay for it."*

– Jay Baer

Understanding the psychology of your users can help in designing a more intuitive and user-friendly website. For instance, the principle of the 'Paradox of Choice' suggests that when presented with too many options, consumers are less likely to make a purchase. Streamlining choices on your website can lead to better conversion rates.

## 2. Cognitive Biases in Digital Marketing

Even in the digital realm, cognitive biases play a significant role in influencing purchasing decisions.

- The Bandwagon Effect: Online reviews and testimonials can be powerful. When people see others buying or endorsing a product, they're more likely to jump on the bandwagon.
- Scarcity Bias: This is seen when online stores highlight limited stock or use countdown timers for sales. The fear of missing out can drive quick purchasing decisions.

## 3. Digital Body Language

While you can't see your online customer, their digital behavior provides a plethora of insights. Digital body language refers to the cues and behaviors that consumers exhibit online and can include everything from the time spent on a page to the movement of their mouse.

*"In the digital space, attention is a currency. We earn it. We spend it."* – Brian Solis

For instance:

- Click Patterns: Which parts of your website are customers most engaged with? This can give insights into what's working and what's not.
- Bounce Rate: If potential customers leave quickly, it might indicate that they didn't find what they were looking for or were put off by the design or usability.
- Cart Abandonment: If users are adding items to their cart but not completing the purchase, there might be a barrier in the final stages of your sales process.

## Digital Conclusion

Whether you're selling face-to-face or behind a screen, the principles of psychology, cognitive biases, and body language (or its digital equivalent) remain paramount. By understanding and harnessing these principles, online sellers can create a more engaging, intuitive, and persuasive digital sales experience. Remember, in the online world, every click tells a story. Make sure you're listening.

## Menu Selling in the Digital Age with a CRM

Incorporating the principles of psychology and cognitive biases into online sales is made even more effective with tools like [SellingLane.com](https://www.SellingLane.com). Menu selling, traditionally a method used in face-to-face sales scenarios, has been revolutionized for the digital age by SellingLane's menu selling system. By presenting customers with a clear, concise menu of product options and packages, it leverages the principle of simplifying choices, making the decision-making process smoother for the online consumer.

*"People don't want to buy a quarter-inch drill. They want a quarter-inch hole."* – Theodore Levitt

SellingLane understands this concept deeply. Their platform is designed to present products and services in a manner that resonates with the consumer's core desires and needs. Instead of overwhelming them with jargon and countless options, SellingLane's menu selling approach streamlines choices, making it easier for customers to understand the value proposition and make a purchase decision. This not only enhances the user experience, but also significantly boosts conversion rates. In a digital landscape where attention spans are short, and competition is fierce, tools like SellingLane can indeed

make all the difference.

## Bottom Line

In sales, understanding the product is just the tip of the iceberg. To truly excel, one must dive deep into the realms of psychology, cognitive biases, and body language. As Zig Ziglar once said,

*“You don’t have to be great to start, but you have to start to be great.”*

Start by understanding the human psyche, and watch your sales soar.



**More Digital Sales  
With Selling Lane**

[Try It Free](#)

30 Days Free– then Upgrade for Only \$5

No credit card needed to try, [click here](#)

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## [Future-Proofing: The Role of CRM in Adapting to Market Changes](#)

written by Vicky Barry | September 10, 2023



*“It is not the strongest of the species that survives, nor the most intelligent that survives. It is the one that is most adaptable to change.”*

## **Charles Darwin**

It's survival of the fittest out there, and let's just say Darwin would've been the ultimate CEO. Markets shimmy and shake more than a salsa dancer on a caffeine rush. And those businesses that can't keep up? They're just playing a tragic game of corporate "Simon Says." To stay on your toes, you need a secret weapon: a ninja, a [Swiss Army knife](#), a... CRM system! The unsung superhero in caped crusader attire, ready to keep your business dancing to the right beat. ☐☐☐

## **The Market: A Dance of Dynamics**

*"The only thing that is constant is change." –*

**Heraclitus**

The market has always been dynamic. From the industrial revolution to the digital age, businesses have had to adapt or perish. Those that cling to outdated models and resist change often find themselves left in the dust. On the other hand, businesses that embrace change, that see it not as a threat but as an opportunity, are the ones that thrive.

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## **The CRM: Your Business's Crystal Ball**

*"In business, what's dangerous is not to evolve." –*

**Jeff Bezos**

A robust CRM system, like Selling Lane, isn't just a tool for managing customer relationships. It's a window into the future. By analyzing customer data, tracking trends, and predicting future behaviors, a CRM allows businesses to anticipate market changes before they happen. It's like having a crystal ball, but without the vague prophecies and cryptic riddles.

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## **Staying Agile in a World of Change**

*"Success is not final; failure is not fatal: It is the courage to continue that counts." –*

**Winston Churchill**

With a CRM system in place, businesses can remain agile, ready to pivot their strategies based on real-time data. No more shooting in the dark or relying on gut feelings. Every decision is informed, every move calculated. And in the high-stakes game of business, having that edge can make all the difference.

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## Ensuring Long-Term Sustainability

*“Your work is going to fill a large part of your life, and the only way to be truly satisfied is to do what you believe is great work. And the only way to do great work is to love what you do.” –*

**Steve Jobs**

But it's not just about staying ahead of the curve. A CRM system ensures long-term sustainability. By fostering stronger customer relationships, optimizing sales strategies, and streamlining operations, businesses can ensure that they not only survive but thrive in the long run.



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## Final Thoughts: Embracing the Future

*“The best way to predict the future is to create it.” –*

**Peter Drucker**

The market will continue to change, of that we can be certain. But with tools like Selling Lane's CRM system, businesses can be prepared for whatever the future holds. By embracing change, leveraging data, and staying agile, the businesses of today can ensure that they remain the industry leaders of tomorrow.

So, as you navigate the tumultuous seas of the business world, remember: change is inevitable, but with the right tools and mindset, success is more than possible—it's guaranteed.



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Try for Free and Upgrade as Needed**

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Try for 30 days – or Upgrade for Only \$5

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**Books by Peter Drucker**

**Books by Charles Darwin**

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## [We Buy with Emotion, Then Justify with Logic](#)

written by Vicky Barry | September 10, 2023



### **The Art of Persuasion in Sales.**

“People don’t buy for logical reasons. They buy for emotional reasons.” –

***Zig Ziglar***

In the intricate dance of sales, understanding the psychology of the buyer is paramount. Time and again, studies and real-world experiences have shown that emotion, rather than cold hard facts, drives purchasing decisions. But once that emotional trigger is pulled, the brain seeks to [rationalize the choice with logic](#). This delicate balance between heart and mind is where the magic happens, and where SellingLane’s Menu Selling System shines.

## **The Emotional Drive: Tapping into the Heart of the Buyer**

“The aim of marketing is to know and understand the customer so well the product or service fits him and sells itself.” –

*Peter Drucker*

Every purchase, whether it's a pack of gum or a luxury car, is driven by emotion. It could be the desire for pleasure, the need to avoid pain, the drive to feel secure, or the wish to be admired. These emotions are powerful motivators, often overriding logical considerations like price or features.

For instance, why do people buy high-end brands when similar products are available for less? It's the emotional payoff – the feeling of prestige, the status symbol, or the personal reward for a job well done.

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## **The Logical Justification: Making Peace with the Mind**

“Make it simple. Make it memorable. Make it inviting to look at. Make it fun to read.” –

*Leo Burnett*

Once the emotional decision to buy is made, the brain steps in to justify the choice. This is where features, benefits, and value propositions come into play. The buyer seeks reasons to validate their emotional decision, to ensure they've made the right choice.

This is where a tool like SellingLane's Menu Selling System becomes invaluable. By presenting options in a clear, logical format, it provides the buyer with the rational justification they need. They can see the value, understand the benefits, and feel confident in their decision.

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## **SellingLane's Menu Selling System: Bridging Emotion and Logic**

“Sell the problem you solve. Not the product.”

*The Bard Dad from the site [Barddad.com](http://Barddad.com)*

The brilliance of the Menu Selling System lies in its ability to cater to both the emotional and logical aspects of buying. By presenting options in a menu format, it taps into the buyer's desire for choice and control, an emotional need. At the same time, the clear presentation of features and benefits provides the logical justification required.

Moreover, the system's interactive nature encourages engagement, allowing the buyer to explore, compare, and customize, further enhancing the emotional connection while providing logical reasons for every choice made.

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## **The Power of Storytelling in Sales**

"Stories are the single most powerful weapon in a leader's arsenal." –

***Howard Gardner***

One of the most effective ways to tap into a buyer's emotions is through storytelling. By weaving a narrative around a product or service, salespeople can create a connection, evoke emotions, and make the offering more memorable.

SellingLane's Menu Selling System can be integrated into this narrative, providing a logical structure to the emotional story. It's not just about presenting options; it's about crafting a journey that resonates with the buyer, making them the hero of their own story.

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## **Final Thoughts: Mastering the Art of Emotional Selling**

"Don't find customers for your products, find products for your customers." –

***Seth Godin***

In the world of sales, understanding and leveraging the interplay between emotion and logic is crucial. By tapping into the emotional drivers of a purchase and then providing the logical justification, salespeople can create a powerful, persuasive narrative that resonates with buyers.

With tools like SellingLane's Menu Selling System, this balance between heart and mind becomes easier to achieve, leading to more successful sales and satisfied customers.





## Get Logical With Selling Lane

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# [Ditching Your Job? The Top 10 Reasons People Quit Their Job And Start A Company](#)

written by Vicky Barry | September 10, 2023



Ah, the daily drudgery of the 9-to-5—where your soul feels like it's wrapped in bureaucratic bubble wrap. It's as exciting as a tofu sandwich on gluten-free bread, am I right? But hold onto your neckties and pantyhose, folks! There's a whole other universe beyond the taupe walls of your cubicle, zoom calls and meetings that should've been emails. Ready to start a company, to take the red pill? Here are the top 10 reasons folks are tossing their ID badges into the 'meh' pile and diving headfirst into the kaleidoscopic chaos of entrepreneurship!

- 1. Chasing the Dream, Not the Dollar,** Ever felt like your job was as inspiring as watching paint dry? Many do. Entrepreneurship is the canvas where passions come alive, turning hobbies into hustles and dreams into dividends.
- 2. Bye-Bye, Alarm Clock Tyranny,** Who decided 9-to-5 was the golden window of productivity anyway? Owning a business means you can ditch the alarm clock and work when you're at your brilliant best, be it at the crack of dawn or the witching hour.

**3. Escaping the “Boss-zilla”**, start a company the old adage, people quit bosses not companies, is so true. Bad bosses aren’t just the stuff of movies. They’re real, they’re out there, and they’re making employees dream of escape. Why endure the daily drama of a boss-zilla when you can be your own benevolent leader?



#### Bad Bosses Ruin Businesses

Ah, the world of bad bosses—a peculiar universe where every day feels like Monday! Here are some types you might have crossed paths with or heard about at the water cooler;

1. **The Micromanager:** Watches your every move like a hawk eyeing its prey. Did you really need approval to staple those papers together?
2. **Ghost Boss:** Almost mythical in nature. You’ve heard tales of their existence but rarely see them. Communication? Ha, good luck!
3. **Credit Thief:** Your ideas are suddenly theirs in every meeting. “Oh, that breakthrough strategy? That was all me.”
4. **Mr./Ms. “Because I Said So”:** No reasoning, no logic, just the good old “my way or the highway” approach.
5. **The Volcano:** Calm one moment, erupting the next. Their mood can switch faster than a light bulb.
6. **The Buddy-Boss:** Tries too hard to be your friend, often blurring professional boundaries. Sure, you wanted to discuss your weekend plans—but not during the yearly review.
7. **The Unrealistic Expectations Setter:** Wants a year’s worth of work done in a week and wonders why it’s not achieved.
8. **The No Feedback Freddie:** Never offers any guidance—positive or negative. It’s like working for a wall.
9. **The Over-promiser:** Regularly makes promises they can’t (or won’t) keep. “You’ll definitely get that raise... soonish... maybe.”
10. **The Perpetual Pessimist:** No matter how well things are going, they can always find the dark cloud.

It’s worth noting that everyone can have an off day, but these boss types display a consistent pattern of such behaviors, turning workdays into an endless game of survival. If you’ve encountered one of these or have your own to add to the list, solidarity! And here’s to hoping for better workdays ahead. □

**4. Climbing Imaginary Ladders** Ever felt like you’re trying to ascend a corporate ladder that’s just... painted on the wall? Entrepreneurship offers a real trajectory, with sky’s-the-limit potential and no glass ceilings in sight.

**5. Side Hustles Turn Main Hustle** That weekend gig designing quirky T-shirts? It just might out-earn your “real” job. When side gigs start raining cash, it’s a sign from the universe to take the entrepreneurial plunge.

**6. Financial Freedom (and Maybe a Yacht)** Fixed salaries are so last century. Entrepreneurship is the golden ticket to financial freedom, where you're not just earning but building an empire. And who knows? Maybe there's a yacht in your future.

**7. Unleashing the Inner Maverick** In the corporate world, thinking outside the box often means picking a different shade of grey. Entrepreneurs, on the other hand, get to paint with the entire color spectrum. It's where innovation dances with creativity.

**8. Crafting a Culture, Not Just Fitting In** Tired of corporate jargon and soulless office spaces? As an entrepreneur, you're the master of your domain, creating a culture that's a reflection of your values, quirks, and that penchant for Funko Pop collectibles.

**9. Because Plan B Became Plan A** Sometimes life throws curveballs, like layoffs or recessions. But as the saying goes, when one door closes, a window to entrepreneurship flings wide open. Necessity, after all, is the mother of invention.

**10. Building a Kingdom, Not Just a Career** Entrepreneurship isn't just about making a living; it's about building a legacy. It's the chance to create something that'll outlive you, be it a brand, a product, or a legend.

**The Bottom Line (With a Twist)** Leaving the predictable world of traditional employment for the unpredictable seas of entrepreneurship isn't just a decision; **it's an adventure**. It's about chasing dreams, dodging "boss-zillas," and maybe, just maybe, buying that yacht. So, if the entrepreneurial bug has bitten you, remember: life's too short for boring 9-to-5s. Dive in, dream big, and let the adventure begin! ☐☐☐☐

We would love to help, by giving you free software to get started.



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# A Guide to Being a Solopreneur: Turn Passion to Profit:

written by Vicky Barry | September 10, 2023



According to census records from 2020 roughly 6,000,000 individuals are what's known as the Solopreneur. That's literally 5% of the US workforce is a Lone Operator, and it's even higher in other countries. And that's not including people that are running single person businesses as a side gig. Solopreneurs are emerging as a dominant force in the worldwide marketplace today. These passionate individuals, driven by a unique vision and an unyielding work ethic, are redefining the landscape of modern business. But passion alone, while a powerful motivator, isn't always enough to ensure success. That's where tools like Selling Lane come into play, bridging the gap between passion and profit.

A **solopreneur** is an individual who establishes and operates a business on their own, rather than with partners or co-founders. Unlike entrepreneurs who might delegate responsibilities to a team or aim to scale their business with the addition of employees, Self-Employed Professionals prefer to run their business single-handedly. They handle every aspect of their business, from product development to marketing and customer service. The term "solopreneur" is derived from "solo" (meaning one person) and "entrepreneur" (a person who sets up a business or businesses).

[The US Chamber of Commerce](#)

## Quick Links



- [On-the-Go Payments? Snip-Snip Hooray! ☑️](#)
  - [Safety First, Just Like That Hair Dye Patch Test! ☑️](#)
  - [Instant Receipts: Because No One Likes Waiting... Except for Hair Masks ☑️](#)
  - [Multiple Payment Options: More Choices than Hairdos! ☑️](#)

- [The Art of Route Planning for Mobile Hairdressers/Barbers](#)
- [The Magic of Menu Selling for Barbers and Hairstylists](#)
- [A Digital Storefront for Mobile Hairstylists: Your Business Website](#)
  - [Final Brushstrokes](#) ☐☐

## Being a Solopreneur Can Be Like Juggling Meatball Sundaes

“The old marketing model is broken. You can’t just advertise your way to success.”

“You need to build relationships with your customers and earn their trust.”

by [Seth Godin](#) *has changed the way people think about marketing and work.*



### Solopreneurship Struggles

As a solopreneur, you have a lot on your plate. You’re responsible for everything from marketing and sales to customer service and accounting. It can be tough to keep up, especially when you’re just getting started.

That’s where Selling Lane comes in. Selling Lane is a powerful business software platform that can help you to automate many of the tasks involved in running your business, so you can focus on what you do best: serving your customers and growing your business.

## A Few Ways That Selling Lane Can Help You Turn Your passion Into Profit:

- **Simplify processes:** Selling Lane helps you to automate tasks such as scheduling appointments, routing your team, and generating invoices. This frees up your time so that you can focus on more important things, such as networking with potential customers and developing new products or services.
- **Make customers happier:** Selling Lane provides you with a complete view of each customer, including their contact information, appointment history, and communication logs. This allows you to provide personalized service to each customer and build strong relationships.
- **Get paid faster:** Selling Lane’s unique Menu Selling feature allows you to present a menu of your products or services to customers on an iPad or tablet. This can lead to more effective upselling and cross-selling, resulting in increased revenue.
- **Know what’s going on:** Selling Lane provides you with valuable insights into your business, such as your most popular products or services, your

peak times for appointments, and your customer satisfaction ratings. This information can help you to make informed decisions about your business and identify areas where you can improve.

## A Few Tips for Using Selling Lane to Reach New Heights as a Solopreneur



Tips and Tricks for CRM as a Solopreneur

- **Get organized:** Take some time to set up your Selling Lane account and organize your customer data. This will make it easier for you to use Selling Lane's features and provide excellent customer service.
- **Use automation:** Selling Lane offers a variety of automation features that can help you to save time and be more efficient. Make sure to take advantage of these features to free up your time for other tasks.
- **Track your progress:** Selling Lane provides you with a variety of reports that can help you to track your progress and identify areas where you can improve. Take some time each week to review these reports and make necessary adjustments.
- **Get support:** Selling Lane offers a variety of support resources, such as online documentation, video tutorials, and live chat support. Don't hesitate to reach out for help if you need it.

Selling Lane is a powerful business tool that can help you to take your solopreneur business to the next level. By following the tips above, you can learn how to use Selling Lane to streamline your operations, improve your customer service, and increase your revenue.

## Additional Tips for Startups and Solopreneurs



Ideas for small business owners

- **Network with other solopreneurs:** Networking with other solopreneurs is a great way to learn from others, get support, and find new opportunities. There are many online and offline networking communities available for solopreneurs.
- **Invest in yourself:** It's important to invest in your own education and development as a solopreneur. This could include taking online courses, attending workshops, or hiring a coach.
- **Take breaks:** It's important to take breaks, even when you're working for yourself. Make sure to schedule time for yourself each day to relax and recharge.

By following these tips, you can set yourself up for success as a solopreneur.

## **The Solopreneur's Challenge**

Being a Solo Founder is not without its challenges. You're the captain of your ship, responsible for every aspect of your business. From client acquisition to service delivery, from invoicing to marketing, the solopreneur wears many hats. The challenge? Ensuring that your passion project doesn't get lost amidst the myriad of business tasks.

## **Enter Selling Lane: The Solopreneur's Secret Weapon**

Selling Lane is more than just a business tool; it's like making a small business owner's dream real. Here's how it happens:

1. **[Menu Selling](#)**: Also known as giving customers choices. Customers don't want to be bullied into buying things they want to be given choices, and being allowed to make their own decision. This is consultative selling and is one of the unique features of Selling Lane. Menu Selling, allows solopreneurs and team to present their services in an organized, appealing manner. It's not just about selling a service; it's about upselling and cross-selling, maximizing every client interaction.
2. **[Fast Invoicing and Link to Pay](#)**: Cash flow is king for the Lone Founder and accounting managers. Selling Lane's invoicing system is streamlined, intuitive, and designed to get you paid faster. No more chasing payments or getting lost in paperwork, with link to pay, the customer can pay the moment the invoice arrives. No more mailed checks or sending customers to collections and ruining your relationships.
3. **[Task Management](#)**: As a One-Person Business Owner, your to-do list is never-ending. My old boss used to call it in an amorphous mass of un-do-ability. But with Selling Lane's task management feature ensures that you stay on top of your tasks, never missing a deadline or forgetting a client meeting.
4. **[CRM Tailored for the Solopreneur](#)**: Selling Lane understands that as a Independent Business Owner, your relationship with your clients is personal. Their CRM is designed to nurture these relationships, ensuring repeat business and referrals.

## **Transforming Passion into Sustainable Profit**

With Selling Lane, solopreneurs can focus on what they do best: delivering exceptional value to their clients. By handling the business side of things, Selling Lane ensures that your passion project remains profitable, sustainable, and enjoyable.

## **Final Thoughts for the Lone Founder in you**

In the world of solopreneurship, passion is your driving force. But to



transform this passion into a profitable venture, you need the right tools by your side. Selling Lane is more than just a tool; it's a partner, ensuring that your solopreneurial journey is both rewarding and successful.

Guide to Solopreneurship

## Top 7 Reasons Why Solopreneurs Choose SellingLane

1. **Efficient Time Management:** Highlight how SellingLane helps manage various tasks efficiently, ensuring no missed deadlines or appointments.
2. **Client Relationship Nurturing:** Elaborate on how the CRM feature helps maintain and nurture client relationships, ensuring repeat business and referrals.
3. **Streamlined Invoicing:** Discuss how the Fast Invoicing feature ensures quick and hassle-free billing, improving cash flow.
4. **Enhanced Client Presentation:** Explain the benefits of Menu Selling in presenting services in an organized and appealing manner, maximizing upselling and cross-selling opportunities.
5. **Task Prioritization:** Describe how task management features help prioritize tasks, ensuring focus on critical aspects of the business.
6. **Affordability and Scalability:** Talk about the pricing and plans that are affordable and scalable according to the solopreneur's business size and needs.
7. **User-Friendly Interface:** Mention the ease of use and how even those with minimal technical knowledge can navigate through the platform effectively.

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## [Ultimate Guide: How to Set the Correct Price for Your Services.](#)

written by Vicky Barry | September 10, 2023



Setting the right price for your services or product is a delicate balance. Price too high, and you risk alienating potential customers. Price too low,



and you might undervalue your services, leaving money on the table. This guide will walk you through the steps to find that sweet spot, ensuring you're compensated fairly while offering value to your clients.

- 1. Understand Your Costs** Before setting a price, it's essential to have a clear understanding of your costs. This includes:
  - **Direct Costs:** These are the costs directly associated with delivering your service, such as materials or labor.
  - **Indirect Costs:** Overheads like rent, utilities, and salaries for non-production staff.
  - **Profit Margin:** Decide on a percentage of profit you want to make on top of your costs.
- 2. Research the Market** Understanding what competitors charge for similar services provides a benchmark. However, ensure you're comparing apples to apples. Consider factors like service quality, brand reputation, and additional offerings.
- 3. Perceived Value** Your services' value isn't just about the tangible results you deliver. It's also about the intangible benefits, such as peace of mind, reliability, or unique expertise. Understand your unique selling proposition and how it adds value to your clients.
- 4. Avoid the Race to the Bottom** While competitive pricing is essential, constantly undercutting competitors can be a dangerous game. Not only does it reduce your profit margins, but it can also devalue your services in the eyes of potential clients. Sometimes, a higher price can signal better quality or expertise. Remember, there's a market for premium services, and many clients are willing to pay more for top-tier solutions.
- 5. Flexibility is Key** Fixed pricing isn't always the answer. Consider offering tiered pricing, packages, or discounts for long-term contracts. This provides options for different client needs and budgets.
- 6. Regularly Review and Adjust** The market, your costs, and your services will evolve. Regularly review and adjust your pricing to ensure it remains competitive and reflective of the value you provide.

**Bottom Line,** setting the right price is a blend of art and science. By understanding your costs, researching the market, and recognizing your unique value, you can set a price that's fair to both you and your clients. Remember, it's not always about being the cheapest. It's about providing undeniable value for the price you charge.

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## Decoding Pricing Models:

## Techniques and Approaches to Set Your Business Apart

Pricing is more than just slapping a dollar amount on your product or service. It's a strategic tool that can position your business, influence consumer perception, and drive sales. Let's dive into some of the most popular pricing models, techniques, and approaches that businesses use today.

- 1. Cost-Plus Pricing** This is one of the simplest methods. It involves calculating the cost of producing a product and then adding a markup percentage to determine the final price.  
**Example:** If a product costs \$50 to produce and you want a 20% profit margin, the price becomes \$60.
- 2. Value-Based Pricing** This model sets prices based on the perceived value to the customer rather than the cost of the product.  
**Example:** A luxury purse brand might price its products in the thousands, not because it costs that much to produce, but because of the prestige and status it offers to customers.
- 3. Penetration Pricing** This strategy involves setting a low initial price to attract customers and gain market share quickly. The prices are raised once this objective is achieved.  
**Example:** Streaming services offering introductory discounted rates for the first few months.
- 4. Skimming Pricing** Here, businesses set high prices for new products to capitalize on early buyers willing to pay more. Over time, prices are reduced to attract a broader audience.  
**Example:** New tech gadgets often have high initial prices, which decrease as newer models are introduced.
- 5. Dynamic Pricing** Prices are adjusted in real-time based on market demand, competitor prices, and other external factors.  
**Example:** Airline ticket prices or hotel room rates that fluctuate based on demand and time.
- 6. Bundle Pricing** Multiple products are sold together at a lower price than if purchased separately.  
**Example:** A software suite offering word processing, spreadsheet, and presentation tools at a combined lower price.
- 7. Psychological Pricing** Prices are set based on psychological triggers rather than pure economic factors.  
**Example:** Pricing a product at \$9.99 instead of \$10 to make it seem more affordable.
- 8. Freemium Pricing**, Offering basic services for free while charging for advanced features or functionalities.  
**Example:** Mobile apps that are free to download but have in-app purchases for additional features.
- 9. Hourly or Time-Based Pricing** Common in service industries, where clients are charged based on the time spent.  
**Example:** Lawyers or consultants charging an hourly rate.
- 10. And our favorite, [Tiered Pricing](#)**, offering a product or service at different price points with varying features.  
**Example:** Software packages that come in basic, premium, and enterprise versions.

**Final Thoughts** Choosing the right pricing strategy is crucial for your business's profitability and growth. It's essential to understand your market, costs, and value proposition. Regularly review and adjust your pricing strategy based on feedback, market changes, and business goals. Remember, the right price is a powerful tool in building trust, value, and loyalty among your customers.



## Price your business correctly with Selling Lane CRM

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# [7 Ways to Master Pricing Tiers for your Business](#)

written by Vicky Barry | September 10, 2023

BASIC	PRO	ENTERPRISE
\$200 /month billed annually Required Onboarding \$600	\$800 /month billed annually Required Onboarding \$1,000	\$2,400 /month billed annually Required Onboarding \$1,000
An entry tool for those new to inbound marketing	An integrated solution for professional marketers	An advanced platform for marketing teams
100 Contacts + \$100 per 1k extra	1,000 Contacts + \$80 per 1k extra	10,000 Contacts + \$10 per 1k extra
<a href="#">TRY</a> <a href="#">BUY</a>	<a href="#">TRY</a> <a href="#">BUY</a>	<a href="#">TRY</a> <a href="#">BUY</a>
Content Marketing	Everything in Basic, Plus:	Everything in Pro, Plus:
Email Marketing	Salesforce Integration	A/B Testing
Social Media	Marketing Automation	Predictive Lead Scoring
Analytics	Smart Content	Advanced Reporting
<a href="#">See all features</a>	<a href="#">See all features</a>	<a href="#">See all features</a>

How you price your product or service can be as crucial as the product itself. One popular method that has proven effective across various industries is the use of pricing tiers. But what are they, and how can they benefit your business?

**What are Pricing Tiers?** According to the [US Chamber of Commerce](#),

“Tiered pricing offers flexibility and scalability to your

customers, while offering you opportunities to upsell different service levels for added revenue.”

<https://www.uschamber.com/co/>

Pricing tiers are a structured way of presenting different price points for a product or service, each offering varying levels of value or features. It’s a strategy that caters to a diverse customer base with different needs and budgets.

### The Anatomy of Pricing Tiers

1. **Entry-Level Tier:** This is the most basic version, often priced at the lowest point to attract maximum customers. It provides essential features suitable for beginners or those with minimal needs.
2. **Mid-Level Tier:** A step up from the basic, this tier offers additional features and benefits, targeting customers who need more than just the essentials but aren’t looking for advanced features.
3. **Premium Tier:** The top-tier, often with the highest price point, offers all the bells and whistles. It’s designed for customers who want the full range of features and are willing to pay a premium for it.

### Benefits of Pricing Tiers

1. **Flexibility for Customers:** Tiers cater to a broad audience, from budget-conscious customers to those seeking premium offerings.
2. **Increased Revenue:** By offering a premium tier, businesses can cater to customers willing to pay more for advanced features.
3. **Clear Value Proposition:** Each tier clearly defines what the customer gets, making the decision process more straightforward.
4. **Upselling Opportunities:** Once a customer is familiar with the basic tier, they might consider upgrading to access more features.



Example of tiered pricing, Fresh Desk makes it funkey.

### Crafting Effective Pricing Tiers

1. **Understand Your Audience:** Know who your customers are and what they value. This understanding will guide the features you include in each tier.
2. **Highlight the Differences:** Ensure that the distinctions between each tier are clear and justifiable.
3. **Avoid Overwhelming Choices:** Too many tiers can confuse customers. Stick to a clear, simple structure.
4. **Regularly Review:** As your product evolves and the market changes, revisit your tiers to ensure they remain relevant and competitive.

**Final Thoughts on Pricing Tiers** Pricing tiers, when executed correctly, can be a game-changer for businesses. They provide clarity, choice, and value to customers while maximizing revenue opportunities for the company. As with any strategy, it's essential to keep the customer's needs at the forefront, ensuring that each tier offers genuine value. Remember, it's not just about different price points; it's about delivering varying levels of value that resonate with your target audience.



## **Start Your Own Pricing Tiers with Selling Lane**

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